Dear Valued Customer,

Thank you for purchasing the HP ProLiant DL380 G5 Data Protection Storage Server. This product includes one year of standard business hours phone-in assistance.

To receive support you must register with Hewlett-Packard. If you purchased this product through an HP Authorized reseller you must register with HP within 10 days of product receipt in order to receive phone-in support and software update services. Upon registration, you will receive a Support Agreement Identifier (SAID) or system handle along with a phone number. At that time, your phone-in support and software update service will be activated. Please retain this information in an accessible location so that your callers have access to it when placing a service request.

For customers in North America:

Fax Complete the customer information section below, including your HP Product Number, and fax this letter to:
(U. S.) 800-307-0361
(Canada) 800-268-1921

For registration questions, call 800-386-1115, select option 3
Canada call 1-800-268-1221

For customers in other countries:

Provide your customer information to the HP Services Contract Administrator for your country. Contact information for your country is available on the following website: http://www.hp.com/country/us/eng/contact_us.html. Click "Contact HP worldwide" and navigate to your country contact information.

Customer Information:
Product Purchased (please check one):
❑ AE446A DL380G5 8TB Data Protection Storage Server
Company Name: Organization:
Shipping Address: Mail stop/Attn To: Street: City: State/Province: Zip/Postal Code: Country:
Contact/Designated 1st Caller Name:
Contact Phone:
Contact Email Address:
Product Purchase Date:
HP Order Number (from your entitlement certificate):
Product Serial Number:
To assist us in accurately capturing your product's information, please include a copy of your Entitlement Certificate or License Agreement along with your packing slip or invoice containing product and serial numbers.

We look forward to working with you.

Hewlett-Packard Company
September 2006

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